



## LIMITED WARRANTY

ONYX Protective Group Inc. (Onyx Armor) warrants that its "NIJ-06" soft body armor vests have been certified to comply with the National Institute of Justice's ("NIJ") Ballistic Resistance of Body Armor, NIJ Standard-0101.06 (July 2008), for the applicable NIJ threat level designated on each Vest's label.

Body armor designed to protect against handgun threats are not designed to protect against rifle threats. Vests must contain ceramic composites or other ballistic plates if necessary.

National Institute of Justice, "It is essential that those who select body armor and each officer who wears it realize that there is no such thing as a bulletproof vest. The routine use of appropriate soft body armor significantly reduces the likelihood of fatal injury, but 100-percent protection in all circumstances is impossible. Body armor selection is to some extent a trade-off between ballistic protection and wearability. The weight and comfort of soft body armor is inversely proportional to the level of ballistic protection that it provides. All departments should strive to select armor that their officers will wear, consistent with their ballistic protection requirements, and should insure that each officer knows and understands the protection that it affords, as well as its limitations. Body armor that is not worn provides no protection."

For a period of sixty (60) months after the date of purchase, Onyx Armor warrants that the ballistic panels of its Vests shall be free from defects in material and workmanship. Vests should not be worn or used after the expiration of this warranty period.

For a period of twelve (12) months after the date of purchase, Onyx Armor warrants that the outer carriers of its Vests shall be free from defects in material and workmanship.

Vests shall always be worn in accordance with Onyx Armor's Use & Care instructions contained in the applicable User Manual included with each Vest. These warranties do not apply to any Vest that has been subjected to misuse, abuse, accident, neglect, unauthorized alteration, breakage, interruption, damage, improper storage, handling or unauthorized repair or service.

These warranties are the sole and exclusive warranties made by Onyx Armor with respect to its Vests. They shall not be changed by any representations, descriptions, samples, models, or otherwise, nor shall they be altered or expanded by any statements, or agreements of any dealer, employee, or agent of Onyx Armor (other than by a duly authorized officer of Onyx Armor).

In the event Onyx Armor determines that a Vest or component is defective during an applicable warranty period, Onyx Armor agrees to replace, repair, or issue a pro-rated purchase price credit for such product. All returns shall be made to Onyx Armor's factory and must include proof of issue/purchase, and documentation specifying the claimed defect and all relevant supporting information. A Return Authorization Number must be obtained from Onyx Armor prior to returning the product.



In no event shall Onyx Armor be liable for punitive, exemplary, or consequential damages, anticipated or lost profits, incidental damages, loss of time, or other indirect losses or expenses that arise from any cause relating to its vests, regardless of the form of the action, notwithstanding any contrary provision. In no event shall the total liability of Onyx armor including the Liability of its officers, directors, employees and agents exceed the purchase price actually paid for the vest regarding the claim.

### **60 DAY FIT GUARANTEE**

Onyx Armor offers a 60-Day Fit Guarantee for all custom sized vests. Should the wearer determine their armor requires alteration – bigger, smaller, longer, shorter – the vest may be returned within 60 days of original shipment to Onyx Armor for one alteration at no charge. The armor must be received by Onyx armor unused and in the original box. Please note the Fit Guarantee does not apply to vests ordered in stock sizes.

### **STORAGE OF YOUR BODY ARMOR**

Improper storage of your vest may contribute to premature wear and reduce the Ballistic protection. If you are not using the vest, it must be stored in normal environmental conditions at room temperature.

- Care should be taken to store your body armor flat on a shelf or other flat surface. When this is not possible, the next best method is to suspend it on a cloth hanger.
- Your body armor should not be bent or stored standing on its own.
- Inadequate storage creates “wrinkles” in your body armor and can cause shrinkage at the edges.
- Your body armor should never be stored in the trunk of any vehicle that is exposed to extremely high temperatures.
- Heat, humidity and moisture can affect the strength of some fibers and may decrease the performance of your body armor.
- Incorrect maintenance and improper storage of this body armor will void warranty.

### **CARE AND MAINTENANCE OF THE BALLISTIC PANELS**

The removable ballistic panels must be cleaned in the following manner:

- DO NOT submerge it in any liquid.
- Gently wipe down the ballistic panels with a dry sponge or a wash cloth using a mild detergent. Remove any excess detergent using a damp sponge or wash cloth with clean water.
- Let dry completely before placing panels in the carrier.
- Do not dry clean, bleach or machine wash ballistic panel.

### **CARE AND MAINTENANCE OF CONCEALABLE CARRIER WITHOUT BALLISTIC PANELS**

Concealable carrier without the ballistic panels should be cleaned following the below instructions:

- Dry cleaning may be the preferred method of cleaning these carriers.



- Make sure to remove the ballistic panels from the back and front of the carrier.
- Close or remove all VELCRO fasteners before cleaning or dry cleaning.
- When using automatic washer, wash the carrier in the “permanent press” cycle, at medium temperature (not exceeding 120°F).
- Use low suds detergents, according to the manufacturer's instructions.
- Dry it outdoor or in a dryer at low temperature.

### **CARE AND MAINTENANCE OF YOUR TACTICAL CARRIER**

The tactical vests carrier with removable ballistic panels must be cleaned using the following method:

- Remove the ballistic panels from the back and front of the carrier.
- Close or remove all VELCRO fasteners before cleaning or dry cleaning.
- When using automatic washer, wash the carrier in the “permanent press” cycle, at medium temperature (not exceeding 120°F).
- Use low suds detergents, according to the detergent manufacturer's instructions.
- Dry it outdoor or in a dryer at low temperature setting.
- Do not use bleach.
- Only outer carrier can be dry cleaned.
- The carrier must be completely dry before inserting the ballistic panels.